

## DOLOMEET GUEST CARD TERMS OF SALE SUMMER 2023

1. The Madonna di Campiglio SpA Tourist Board, hereinafter referred to as APT, is the creator and owner of the copyright for the DOLOMEET GUEST CARD. The purchase and consequent possession of the DOLOMEET GUEST CARD implies the knowledge and full acceptance of the regulations and conditions of sale set out below and displayed at all DOLOMEET GUEST CARD stores.

2. All types of the DOLOMEET GUEST CARD are a multiservice package issued in digital form. The card is valid for several days; the days are **always** consecutive.

The cost of all types of the DOLOMEET GUEST CARD is not linked to the amount, number or types of services used by the buyer/holder. **Customers who purchase any type of DOLOMEET GUEST CARD are not entitled to a refund under any circumstances** (including but not limited to loss, theft, partial use, early return).

3. Prices and seasonality: the following types are available: DOLOMEET GUEST CARD, 3-day DOLOMEET GUEST CARD\*, 6-day DOLOMEET GUEST CARD\*, 9-day DOLOMEET GUEST CARD\*, 20-day DOLOMEET GUEST CARD\* and DOLOMEET PASSION CARD. Below are the list prices of the types indicated above in the adult DOLOMEET GUEST CARD category:

### DoloMeet guest card prices

	Price	Price 6–27 August 2023
3 days	€70.00	€82.00 each.
6 days	€99.00	€110.00 each.
9 days	€149.00	€160.00 each.
20 days	€115.00	€125.00 each.

In cases where the validity of the DOLOMEET GUEST CARD is between two seasons, the price is determined by the period in which the greatest number of days falls. If the number of days in the two periods is the same, the higher price is used.

**Family plan:** Children under 8 years of age (born after 30/04/2015) are given a **FREE** DOLOMEET GUEST CARD if accompanied by an adult family member who together and at the same time purchases the same type of DOLOMEET GUEST CARD (1 paying adult: 1 child). To children under 8 years old (born after 30/04/2015) **NOT** accompanied by a paying adult family member (**NOT** 1 paying adult: 1 child), a **50% discount** will be applied on issuing the adult DOLOMEET GUEST CARD; children 8-16 years old (born after 30/04/2007) will receive a **50% discount** on issuing the adult DOLOMEET GUEST CARD. By purchasing or accepting the free DOLOMEET GUEST CARD for children, the accompanying adult who takes it assumes all the responsibilities related to the use of the services by the underage beneficiary.

**Disabled persons:** In the event of a proven disability (just show the certificate with the percentage), a 50% discount will be applied to those who officially document (with a certificate indicating the percentage) a disability of 50% or higher and a 25% discount to those who officially document

(with a certificate indicating the percentage) disability from 20% to 49%. The same discounts will be applied to those accompanying visually impaired persons.

4. The DOLOMEET GUEST CARD and the DOLOMEET PASSION CARD are only available from 02/06 to 15/10 for guests of the partner facility of the project, viewable at the following link: <https://www.campigliodolomiti.it/it/getyourcard>. Joining the project is bound by an agreement between APT and the accommodation facility.

5. The DOLOMEET GUEST CARD differs from the DOLOMEET PASSION CARD. In particular, the DOLOMEET GUEST CARD includes all services and activities apart from the CABLE LIFTS. To purchase the cable lifts, you can convert the DOLOMEET GUEST CARD into a DOLOMEET PASSION CARD at the one-off fee of:

- €22.00 - 2 round trips per day for up to 14 days in June, July, August (until 05/08 and from 28/08), September and October;
- €32.00 - 2 round trips per day for up to 14 days in August (from 06/08 until 27/08).

The card can be converted directly in the Mio Trentino app. If the guest does not have a smartphone and/or credit card, they can convert the card at the APT info points or at the Madonna di Campiglio cable car station ticket offices (5 Laghi, Pradalago, Grostè and Spinale).

6. Free pick-up of the DOLOMEET PASSION CARD for holiday packages or purchase at a discounted price in the case of the 3-day DOLOMEET GUEST CARD\*, 6-day DOLOMEET GUEST CARD\*, 9-day DOLOMEET GUEST CARD\* and 20-day DOLOMEET GUEST CARD\* are subject to the guest's possession of the DoloMeet Guest Card or the Trentino Guest Card\* issued by the accommodation facility. In both cases (free pick-up or discounted payment), the customer can get them online via the Mio Trentino app. No changes are allowed either before or after issuing the DOLOMEET GUEST CARD.

7. The DOLOMEET GUEST CARD **is a strictly personal (immediate family) document and not transferable**. Any violation in the use of **any type** of DOLOMEET GUEST CARD and, in particular, its transfer, even as a simple and/or temporary exchange, involves the immediate withdrawal of **every type** of the DOLOMEET GUEST CARD and their cancellation. The Madonna di Campiglio Tourist Board reserves the right to take action criminal and civil against the offender.

8. The DOLOMEET GUEST CARD can be purchased online via the MIO TRENTINO app, by credit card, PayPal or by bank transfer (only in the case of groups upon prior request to the email [sales@campigliodolomiti.it](mailto:sales@campigliodolomiti.it)). An email confirming that the transaction has been carried out correctly will be sent to the customer at the same time as the regular purchase, while a collective invoice will be sent to the facility at the end of the month for cards issued in packages (to be paid by the accommodation facility).

**Any request for invoicing of any type of DOLOMEET must be made before it is issued.**

9. The DOLOMEET GUEST CARD, 3-day DOLOMEET GUEST CARD\*, 6-day DOLOMEET GUEST CARD\*, 9-day DOLOMEET GUEST CARD\*, 20-day DOLOMEET GUEST CARD\* and DOLOMEET PASSION CARD are digital, allowing anyone who owns one to use the following services free of charge:

- a) Madonna di Campiglio and Pinzolo cable lifts (except for the DOLOMEET GUEST CARD provided directly by the accommodation facilities).
- b) Tourist mobility and parking facilities in the Park's valleys.
- c) Bike bus, shuttle for transporting bikes and cyclists.
- d) Activities with Mountain Guides.
- e) Activities with the operators of the Parco Naturale Adamello Brenta.
- f) E-mountain bike excursions with guides.
- g) Horse riding.
- h) Dolomiti Natural Wellness excursions.
- i) Discount on registering for premium experiences.
- j) Free or discounted entrance to the sports facilities in the area (Pinzolo ice rink, Spiazzo Rendena swimming pool, Carisolo sports hall, Madonna di Campiglio gym, Spiazzo Rendena gym and Condino water park).
- k) Discounted children's farm activities.
- l) 25% discount on the Val di Sole cable lifts (Folgarida – Marilleva, Pejo and Tonale).
- m) Discounts and concessions in participating establishments.
- n) Free Ad Week programme activities (Giudicarie-Chiese area).
- o) A round trip to the Bastion of Riva del Garda and discount for Navigarda.
- p) Discount on the Navigarda day permit.

**Activities have a limited number, with reservations required by 5:00 pm the previous day. Participants without reservations are not allowed.**

a. **Madonna di Campiglio and Pinzolo cable lifts (with limitations for the 20-day DoloMeet Guest Card\*).** The 3,6, or 9-day DOLOMEET GUEST CARD and the DOLOMEET PASSION CARD allow free use of the cable lifts at Madonna di Campiglio (Grostè, 5 Laghi, Spinale, Pradalago cable cars) and Pinzolo (Tulot cable car).

The validity of the DOLOMEET GUEST CARD for using the cable lifts starts from the first day you use the card. Here are the specifications:

- **DoloMeet PASSion:** 2 round trips per day for up to 14 consecutive days from first use.
- **3-day DoloMeet Guest Card\*:** 2 round trips per day for 3 days (days are consecutive, including the first use of the card).
- **6-day DoloMeet Guest Card\*:** 2 round trips per day for 6 days (days are consecutive, including the first use of the card).
- **9-day DoloMeet Guest Card\*:** 2 round trips per day for 9 days (days are consecutive, including the first use of the card).

The 20-day DOLOMEET GUEST CARD gives the right, during the period of validity, to 6 round trips on the above-mentioned Madonna di Campiglio and Pinzolo cable lifts, even on non-consecutive days. The Grostè I and II section cable cars are considered a single system. The cost of the DOLOMEET GUEST CARD is not linked to the number and type of cable lifts open to the public. The functioning of all cable lifts is not guaranteed. However, the APT is not responsible, and therefore, no refund is due, if, as a result of unforeseen events which are in any way beyond their control (including, for example, high winds, the sudden onset of an unforeseeable technical problem, the sudden and unannounced interruption of the electricity supply) results in the partial or total shutdown of the cable lifts. Any responsibility of the APT, who are therefore not required to pay any refunds and/or compensation, is also excluded if, due to the closure of the cable lifts, which takes place in compliance with the scheduled times and reported at the departure stations, or in advance, for reasons of *force majeure*, the holder of the DOLOMEET GUEST CARD pays travelling expenses to return to their place of residence or departure. On the chairlifts, the transport of children under the age of eight is only allowed if accompanied by an adult. The price of the DOLOMEET GUEST CARD includes the right to transport a small, unobtrusive bag with a maximum weight of 10 kg, mountain bikes and dogs with muzzles and kept on a lead. The DOLOMEET GUEST CARD must be shown whenever requested by operators of the Madonna di Campiglio Spa and Funivie Pinzolo Spa cable lifts, who must be able to verify its validity and rightful membership of the user. The use of the cable lifts is governed by the relevant user regulations of each of the two companies (Funivie Madonna di Campiglio Spa and Funivie Pinzolo Spa), to which explicit reference is made and to which the holder of the DOLOMEET GUEST CARD must strictly adhere to.

- b. **Tourist mobility and parking facilities in the Park's valleys.** All types of the DOLOMEET GUEST CARD and DOLOMEET PASSION CARD, for the entire period of their validity, give free access to tourist mobility and parking spaces via the online booking service on the PNAB website and the APT website. The use of shuttles and car parks is governed by the relevant rules issued by PNAB, to which explicit reference is made and to which the holder of the DOLOMEET GUEST CARD must strictly follow. The use of tourist mobility is governed by the relevant rules issued by the service providers, to which explicit reference is made and to which the holder of the DOLOMEET GUEST CARD must strictly follow. Shuttles and parking can be booked (necessary for some services) on the APT website or on the PNAB website.
- c. **Bike bus, shuttle for transporting bikes and cyclists:** All types of the DOLOMEET GUEST CARD and DOLOMEET PASSION CARD, for the entire period of their validity, allow free use of the shuttle for cyclists on the route: Carisolo–Tione and vice versa (€2 to be paid on site for bike transport).  
The DOLOMEET GUEST CARD must be shown to drivers each time, who must be able to verify its validity and rightful membership of the user. The *bicibus* can also transport pedestrians who, if they own a DOLOMEET GUEST CARD, will use the service for free. Priority is always given to guests with bikes.
- d. **Activities with Mountain Guides:** All types of the DOLOMEET GUEST CARD include 2 excursions with the Mountain Guides:

- Admiring the Dolomites, every Tuesday;
- Discovering Val Genova, every Friday.

These excursions do not have a minimum number of participants, while the maximum number varies according to the period (from 20 to 60 places). Guides reserve the right, at their sole discretion, to modify the programme and itinerary and not to accept guests who are not adequately equipped.

Participation in all excursions is subject to registration, which **MUST** take place online via the MIO TRENTINO APP by 5:00 pm the previous day. To participate in excursions, it is necessary to wear suitable clothing.

Guides reserve the right, at their sole discretion, to modify the programme and not to accept guests who are not adequately equipped

- e. **Activities with the operators of the Parco Naturale Adamello Brenta:** All types of the DOLOMEET GUEST CARD include 1 trip with the PNAB Operators.

- Val Gelada, a boiling reality, every Wednesday.

These excursions do not have a minimum number of participants, while the maximum number is 25 members. Participation in all excursions is subject to registration which **MUST** take place online via the MIO TRENTINO APP by 5:00 pm the previous day. To participate in excursions, it is necessary to wear suitable clothing. Chaperones reserve the right, at their sole discretion, to modify the programme and not to accept guests who are not adequately equipped.

- f. **E-mountain bike excursions:** All types of the DOLOMEET GUEST CARD include 2 e-mtb excursions:

- Discovering Val Rendena by E-MTB, every Tuesday.
- Exploring the Dolomites by E-MTB, every Thursday.

Participation in all excursions is subject to registration, which **MUST** take place online via the TRENTINO GUEST CARD APP by 5:00 pm the previous day. To participate in excursions, it is necessary to wear suitable clothing. Guests are required to follow the rules and procedure indicated by the rental companies. Instructors reserve the right, at their sole discretion, to modify the programme and itinerary and not to accept guests who are not adequately equipped or who do not demonstrate that they possess the necessary prerequisite mountain biking knowledge and experience.

- g. **Horse riding:** All types of the DOLOMEET GUEST CARD include 2 trips with the Mountain Guides. Horse riding takes place on Monday mornings at the stables of the Azienda Agricola Lara Gottardi in Porte di Rendena. Participants can book their choice of four time slots — from 9:00 am to 9:50 am, from 10:00 am to 10:50 am, from 11:00 am to 11:50 am, and from 12:00 pm to 12:50 pm — for a maximum of 10 members per slot (maximum 40 total participants). The horse riding activity that lasts for about 50 minutes will take place in the on-site practice course and is structured as a first experience with horses and ponies (on the ground and in the saddle) and with life at the riding school. Participation in all excursions is subject to registration, which **MUST** take place online via the MIO TRENTINO APP by 3:00 pm of the previous day for the 9:00 am time slot, 4:00 pm of the previous day for the 10:00 am time slot, 5:00 pm of the previous day for the time slot of 11:00 am, 6:00 pm for the time slot of 12:00 pm . To

participate in excursions, it is necessary to wear suitable clothing. Instructors reserve the right, at their sole discretion, to modify the programme and not to accept guests who are not adequately equipped.

h. **Dolomiti Natural Wellness Excursion:** All types of the DOLOMEET GUEST CARD include the option to take part, free of charge, in:

- 1 Dolomiti Natural Wellness or Natural Family activity of your choice;

Activities take place every day from Monday to Sunday; each day, there is a different route. Participants are accompanied along the path by the wellness trainer who, in addition to accompaniment, will carry out the exercises related to the Natural Wellness Elements. Participation in all excursions is subject to registration, which MUST take place online via the MIO TRENTINO APP or at [www.campigliodolomiti.it](http://www.campigliodolomiti.it) by 5:00 pm the previous day. To participate in excursions, it is necessary to wear suitable clothing. Instructors reserve the right, at their sole discretion, to modify the programme and not to accept guests who are not adequately equipped.

i. **Participation at a discounted rate in exclusive events:** All types of the DOLOMEET GUEST CARD include the option to take part at a discounted rate in some exclusive experiences to be chosen from: Breakfast on the grass, Polenterchef, Seize the moment, Mountain beaches, From field to table, From the Dolomites to Lake Garda by bus, From the Dolomites to Lake Garda by e-bike, albe in malga (dawn in the dairy). Participation in all excursions is subject to registration which MUST take place online via the MIO TRENTINO APP by 5:00 pm the previous day.

j. **One entrance to the sporting facilities in the area (Pinzolo ice rink, Spiazzo Rendena swimming pool, Condino water park, Carisolo sports hall, Madonna di Campiglio gym and Spiazzo Rendena gym).**

All types of the DOLOMEET GUEST CARD give the right, for the entire period of validity, to 1 free entrance to the Pinzolo ice rink with skates rental, 1 free entrance to the Spiazzo Rendena swimming pool, 1 entrance with a 50% discount to the Carisolo sports hall's fitness room, 1 entrance to the Madonna di Campiglio gym to use the bouldering room (at times defined according to the programme of use and upon reservation at least 24 hours in advance), 5-a-side football outside and 1 free entrance at the Spiazzo Rendena gym and 1 free 2.5-hour entrance to the Condino water park. The DOLOMEET GUEST CARD must be shown to the operators of the facility, who must be able to verify its validity and rightful ownership. For organisational purposes, the managers of the sports facilities reserve the right to change the times and/or terms of use of the services. All information is available online on the MIO TRENTINO APP for each service.

k. **Children's farm activities:** On Tuesdays at the "Dalla natura la salute" farm (in Giustino), on Thursdays at the "La Regina" farm (Malga Ritorto in Madonna di Campiglio) and on Wednesdays at the "Antica Rendena" farm. The owners of the farms reserve the right, at their sole discretion, to modify the programme and to restrict certain areas of the farm from being visited. All activities require booking via direct telephone contact with the user of the service. Discounted rate for all

types of the DOLOMEET GUEST CARD holders, details on the MIO TRENTINO APP. Children under 4 are free when accompanied by 1 paying adult (1 child accompanied by 1 paying adult).

**l. 25% discount on the Val di Sole cable lifts (Folgarida - Marilleva, Pejo and Tonale):** 3, 6, 9, and 20-day DOLOMEET GUEST CARD and DoloMeet PASSION (excluding DoloMeet Guest Card) holders can take advantage of a 25% discount on the Val di Sole cable lifts (Folgarida - Marilleva, Pejo and Tonale). To take advantage of discounts, you need to present the card at cable lift ticket offices.

**m. Discounts and concessions at participating services:** All types of the DOLOMEET GUEST CARD allow you to benefit from:

- 20% discount at the Caderzone Terme and Campo Carlo Magno Golf Clubs and free entrance to the beginners' practice course;
- 20% discount at the Pinzolo bio-lake;
- €10 discount on a tandem paragliding flight with the Wings to Fly Association;
- 10% discount on tennis and padel court rental at the Carisolo Sports Hall.

**n. Adventure Week programme activities:** Holders of 3, 6, 9 and 20-day DOLOMEET GUEST CARD, excluding the Easy DOLOMEET GUEST CARD, can participate in the following activities that take place in the Chiese-Giudicarie region, more details available on the MIO TRENTINO APP:

- Every Monday from 26 June to 28 August "On the trot in Val Giudicarie" (maximum 40 participants).
- Every Tuesday from 27 June to 29 August "Art-Pinism Path and Tibetan bridge" (maximum 5 participants).
- Every Wednesday from 28 June to 30 August "Acroriver" (maximum 12 participants).
- Every Thursday from 29 June to 1 September "Trekking Val Breguzzo" (maximum 10 participants).
- Every Friday from 30 June to 2 September "Less effort more fun by E-MTB" (maximum 8 participants)
- Every Saturday from 1 July to 3 September "Ferrata Sasse" (maximum 5 participants)

Participation in all excursions is subject to registration which MUST take place online via the MIO TRENTINO APP by 5:00 pm the previous day. To participate in excursions, it is necessary to wear suitable clothing. Chaperones reserve the right, at their sole discretion, to modify the programme and not to accept guests who are not adequately equipped.

**o. A round trip to the Bastion of Riva del Garda:** Holders of all types of the DoloMeet Guest Card can take advantage of a round trip to the lift that leads to the Venetian bastion, guardian of Riva del Garda, to enjoy a wonderful view of the lake. To gain access, simply go through the turnstiles using the card's QR CODE.

p. **Navigarda discount:** Holders of all types of the DoloMeet Guest Cards can travel freely between Riva-Torbole-Limone-Malcesine with a day permit at the exclusive price of €10, bike included.

Madonna di Campiglio SpA  
Tourist Board